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Objective:

Participate in a productive software development or support team using my skills and experience to do challenging and creative work.

Skills:

Technical

JAVA, JSP, Oracle SQL and MySQL, HTML and XHTML, DOM, CSS, Java Script, JQuery, AJAX, PHP, Visual Basic, ADO, ACCESS, Borland C++ Builder and C, SAM Audio Software, Operating Systems include Windows and UNIX

Support:

Plato Support Organization, Qwest Level 2 Support, TRO Departmental Technical Support, BBFB Level 2 Support, Geek Squad Support

Communication :

Analyzing technical problems. Interview both technical and non-technical staff and clients. Instructing coworkers and clients to install or modify software in person, over phone or via email.

Professional Summary:

Software Consultant Engineer Carib News May 2008 to Present

Analyze IT infrastructure. Document present IT infrastructure for hardware and software and make recommendation for improvement. Design and Develop Easy Villa website, a rental property in Jamaica. See <http://www.easyvilla.ws>. Improve performance of Carib News streaming radio website, <http://www.caribworldradio.com>.

Senior Software Engineer for Accenture Technology Solutions August 2005 to September 2008

Software Tester for Boston Scientific System DAT group -- August 2007 to January 2008

Wrote automated testing scripts for Boston Scientific using the Python language for the Latitude application. Latitude is a communication and monitoring system for surgically implantable Pulse Generators connected via the internet to monitor and program patients with implanted Pulse Generators commonly know as pacemakers.

Geek Squad Level 2 Support Jan. 2007 to July 2007

Provided daily support for Best Buy Geek Squad group and monitored, debugged and fixed 2 Geek Squad applications using C#, which updated a knowledge base and provided IM, (Instant Messages) between Geek Squad groups and agents world wide.

Level 2 Support for BBFB (Best Buy for Business) Support Nov. 2005 to Nov. 2006

Support applications used by Best Buy Geek Squad. Review processes, procedures and fix application code used by Best Buy Geek Squad.

Instituted and wrote with manager BBFB overall support process and documentation that is used to identify, communicate and resolve problems with the Comergent application.

Resolve BBFB trouble ticket and pro-actively reach out to initiators of the tickets to gather additional details and work to quickly resolve the issue. Ensures the involvement of management, development, hosting, and testing teams when needed.

Updated the existing help desk Level 1 scripts to assist in the better documentation and quicker resolution of trouble tickets.

Change Coordinator which includes writing RFCs and reviewing all RFCs that impact the Comergent application. Responsible to attend twice weekly meetings with Change Management team to represent the Comergent changes and identify any potential problems to other BBFB system changes that may impact the Comergent application.

Independent Consultant, (Authored Software) March 2001 to August 2005.

Designed, and programmed in C++ Builder, “webSiteSaver”. The application is a fast flat file storage system for bookmarks. Go to <http://www.rouse.ws/Bradley/wss/index.html> or <http://www.rouse.ws> for product information, and access to a program.

Consultant, February 2001 to March 2001.

Finished the development of a Java, JSP front end to an Oracle database. This web-based application tracked an inventory of cardiac medical programmers for Medtronics.

Independent Consultant, (Authored Software) August 2000 to Present.

Designed, and programmed in C++ Builder, “Putting Your Values on Paper™ The Ethical Will Writing Guide” with Barry K Baines MD. See <http://www.ethicalwill.com> for information.

Independent Consultant, (Authored Software) March 2000 to May 2000.

Designed, and programmed in C++ Builder and MS Access, Virginia Parks Volunteers Database. Tracks hours of volunteers by parks or whole. Automatically sends report based on hours of service preformed.

Consultant, August 1999 to August 2000.

Developed applications in Java and Pro C, the Pro C work done on a Unix OS. Wrote SQL triggers, Java front-end servlets, which created HTML output, and JAVA applications for Oracle 8 database using JDBC system for VALSPAR Corporation in developing Hazardous Chemical Regulatory reports. Designed interface in Java to communicate with Oracle database. Interviewed users and Business Advisors to write technical documentation describing Regulatory reports.

Consultant, US West January 1999 to August 1999.

Designed and developed utility tools in VB6 and C++ for US WEST technical staff. Resolved customer problems over the phone and via email. Problems ranged from DSL, ISDN and Dial-Up services with WIN9X, WIN NT and Apple computers.

Consultant, KMA Associates August 1998 to November 1998

Reverse engineered a relational database for a human resource department of a manufacturing company. Originally written in Fox Pro, rewritten with a VB6 front end and ACCESS database. Database maintains personal records, track attendance, employee levels, status, and over time hours. Database application features include viewing rows of a table, update fields in a table, search for records using SQL statements built from user input of multi-field from, compute data in compound fields, cleanse fields in tables, run ACCESS reports from VB6 with variable fields gathered from user inputs. Database size includes 10 tables 17 reports.

Technical Consultant, Horizons Consulting Inc. 1996 to August 1998

Developed software tools for Signature 2000 tool set, a collection of Y2K analyzers. Tasks include new development of language analyzers, designed and developed an automated testing tool that uses script files to test the language analyzer. Developed main menu tool to launch all other tools. Features of this tool include dynamic menu at run time and alteration of INI files at run time. Wrote secondary analyzer and text formatting utilities in Borland C++ and Borland C++ Builder. Fixed bugs in VB4 and VB6 for a set of text analyzers. Maintained a bug tracking system with an ACCESS database. Dispensed bug reports to application developer to resolve. Co-developed application security system that uses machine unique features to prevent running of application copied to other machines. Wrote Window95, Window98 and Windows NT installs using Install 3 and Install 5.

Senior Programmer, P2K development at TRO, 1993 to 1995

Wrote multi-media educational software. Developed academic testing software in the C language. Managed Novell NetWare 3.12 servers for a development group. Designed, implemented and managed NetWare security system for development group. Designed graphics production process. Wrote generic lesson models. Responsibilities included Software and Hardware support for graphic artists, writers and, programmers for a development group of 40. Handled special projects.

Independent Analyst, 1991 to 1993

Wrote a computerized generic test driver used to deliver computerized tests to all nursing students at Rush Medical School using the C language. Wrote courseware install scripts using Knowledge Dynamics installation software. Placed courseware under PCVS software repository system, and acted as technical consultant for DRAKE, Inc. Added features to PCD3, a large scale educational authoring system for TRO Learning using the C language.

Education Analyst, Control Data Corporation and TRO, 1979 to 1991

Added features and fixed bugs in a large scale authoring system (PCD3) using C. Programmed computer-based courses on a variety of subjects, including 747 and 737 Pilot Transition Flight Training in C and PCD3. Lead a group of programmers and graphics artists. Performed help support duties for the Plato Service Organization Help Line Consultant. Wrote programs to teach Statistical Method for Improving Performance, and Microcomputer Programmable Controller. Served as PLATO Hot Line consultant and provided technical support for development and delivery of microcomputer-based training. Represented Control Data at educational trade shows. Roles included lead programmer, project manager, computer-based developer, technical consultant, and technical writer.

Awards:

Received Great Performers Award in 1983 -- Tarpon Award in 1985 from CDC and TRO'S EAGLE award 1990

Education:

BA in Philosophy, Concordia College, Moorhead, MN, 1969
Studio Arts University of Minnesota, 1971-1976.